

together present the

# 2020 Online Physician Crisis Prevention Course

## PREVENTION FIRST

Workplace violence rates continue to increase in healthcare. There are constant challenges and obstacles for providers when interacting with patients. In addition, there is a regulatory requirement to provide workplace violence awareness education to all healthcare providers. This online course helps participants develop situational assessment to deliver optimal outcomes. It also gives participants a deeper awareness of risk and helps to unify the entire organization by establishing common language informed by shared values. The video-based activities deliver first-hand observation into risk behaviors, how they look, and how to respond to them, ultimately giving healthcare providers an effective framework for situational assessment and management of crisis prevention.

**By the conclusion of this online activity, participants will be able to:**

- Provide healthcare staff with general awareness of verbal intervention and the stages of a crisis.
- Review practical de-escalation strategies with common sense language.
- Describe an effective framework to evaluate risk of escalating situations.
- Recognize crisis situations and knowing when to call for additional support from others.

**Register at [www.eehcme.org](http://www.eehcme.org) and click on  
ONLINE ENDURING CME**

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